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HOW YOU CAN OPT-OUT

You must notify your practice to disengage You from the NextGen® Patient Portal.

YOUR PERSONAL INFORMATION

Your privacy is important to us. You will need to provide a User ID and password to access and use the Service. When you download your Personal Information from Your data source (including, for example, medical expense information from visits to healthcare providers) the Portal will store your personal information. We provide the NextGen® Patient Portal to you as a Business Associate to your health care provider. As a Business Associate, we follow the rules that apply to Business Associates under HIPAA and the HITECH Act, as well as any other privacy and security rule surrounding your personal information that was agreed to between NextGen Healthcare and your healthcare provider.

SECURITY

We employ reasonable and current security methods to prevent unauthorized access, maintain data accuracy, and ensure correct use of information your account information and profile are password-protected. We recommend that you do not divulge your password to anyone. Our personnel will never ask you for your password in an unsolicited phone call or in an unsolicited e-mail. Remember to sign out of your account and close your browser window when you have finished your session. This is to help ensure that others cannot access your personal information and correspondence if you share a computer with someone else or are using a computer in a public place where others may have access to it. Remember that certain portions of the website that you may visit may be public places, whether solely for users within a practice or for any users of our portal. Whenever you voluntarily disclose personal information online - for example on message boards, through e-mail or in chat areas - that information can be collected and used by others. No data transmission over the Internet or any wireless network can be guaranteed to be perfectly secure. As a result, while we try to protect your personal information, we cannot ensure or guarantee the security of any information you transmit to us, and you do so at your own risk. Access to our database is protected by physical plant security, with access limited to few personnel. Thumbprint key-access locks as well as motion, and temperature detectors are also part of our security. Our database IP is only accessible through our application and not visible over the Internet. We have also taken those steps required of us under the Health Information Technology for Economic and Clinical Health ("HITECH") and HIPAA to protect the security and privacy of any patient information housed on our website.

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